

Dubai International Finance Centre (DIFC)

Registered Number 9405, on 01/11/2024 Commercial license Number CL9405 Legal address - Unit GA-00-SZ-L1-RT-203 Level 1 Gate Avenue - South Zone DIFC, Dubai, UAE, PO Box 74777 Phone: +971 52 612 7823

www.contradaholding.com

Privacy policy

Effective Date: 15/11/2024

At Contrada Holding Limited, accessible from <u>www.contradaholding.com</u>, your privacy is a priority.

This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website.

Please read this policy carefully to understand our views and practices regarding your personal data.

1. Information We Collect

We may collect and process the following types of information:

1. Personal Information:

Name, email address, phone number, and other contact details when you fill out forms on our website.

2. Technical Data:

IP address, browser type, time zone settings, operating system, and usage data about how you use our website.

3. Cookies and Tracking Technologies:

We use cookies to enhance user experience and analyze website traffic. For more details, see our <u>Cookies policy</u>.

2. How We Use Your Information

We use the information collected for the following purposes:

• To provide and manage our services.

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- To respond to inquiries and communicate with you.
- To improve our website's functionality and user experience.
- To comply with legal obligations.

3. Sharing Your Information

We do not sell or rent your personal information to third parties. However, we may share your information with:

- Service Providers: To assist in delivering our services (e.g., hosting providers, analytics services).
- Legal Authorities: When required by law or to protect our rights.

4. Data Security

We implement industry-standard security measures to protect your personal data. However, no method of transmission over the internet is 100% secure, and we cannot guarantee its absolute security.

5. Your Rights

You have the right to:

- Access, update, or delete your personal information.
- Withdraw consent for data processing at any time.
- File a complaint with your local data protection authority.

6. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for their privacy practices or content. Please review the privacy policies of these websites before providing any personal data.

7. Cookies

We use cookies to enhance user experience and analyze traffic. You can manage your cookie preferences through your browser settings. For more information, visit our Cookies policy.

8. Changes to This Privacy Policy

We reserve the right to update this Privacy Policy at any time. We will notify you of changes by posting the updated policy on this page, and the "Effective Date" will be revised.

9. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

Contrada Holding Limited

Unit GA-00-SZ-L1-RT-203, Level 1 Gate Avenue - South Zone, DIFC, Dubai, UAE Email: contrada@contradaholding.com